

# https://edrolo.zendesk.com/hc/en-us/articles/360002669416-Paying-via-the-Payment-Portal

Dear Parents,

Your child will be using Edrolo as an essential online and textbook VCE resource to support their studies in 2024. This resource has been comprehensively assessed and chosen by your child's teachers and the school as a core teaching and learning resource. The following information outlines the key benefits of this resource for your child as they approach their final years at school, and how to pay for their online and/or hardcopy access via the Edrolo Payment Portal.

### Payment must be made by Monday, 1st December 2023.

#### What is Edrolo?

Think of Edrolo as 24/7 learning support whenever your child needs it. There are video lessons, aligned to the study design and delivered by expert teachers. This means if your child misses a class, wants to review a topic, or is struggling to understand a concept, they can log on to Edrolo to watch these videos.

Plus there are 100s of practice exam questions with video solutions and sample answers so they can prepare for assessments and see example answers to maximise their exam marks. Their teachers will use the data from this to target support and make sure your child is on track with their studies throughout the year.

Edrolo supplements what teachers do, meaning your child can access this additional support in the evening, at home or over the weekend when they most need it. Much like they might with a private tutor, but for a fraction of the cost.

Edrolo is available both as online resources and as a textbook, for various subjects, and is used by 95% of schools across Victoria, including the top 20 performing high schools, we've carefully selected this resource as a way to give our students this advantage with their studies in 2024.

### How your child can use Edrolo to boost their learning

Your child might be asked by their teachers to use Edrolo for:

- prescribed holiday homework
- pre-class work
- post-class consolidation (making sure they understand a concept)
- self-study, assessment preparation and exam revision

At any time, your child can access the supplementary course materials in Edrolo, use these to help them learn, and even flag content to revisit or where they need extra support with from their classroom teacher.

### What does Edrolo cost? (Incl. GST)

- Standard Edrolo Course: \$36.00 including GST
- Edrolo Textbook Resource + Standard Edrolo Course: \$80 + optional \$32 hardcopy textbook (delivered to your home address).
  - Delivery of the hardcopy books will take place in late January 2024 in time for the commencement of classes.

#### How do I pay via the Edrolo Payment Portal?

You can easily and conveniently pay for your child's access to Edrolo via our school's dedicated Edrolo Payment Portal. As your child will be using Edrolo as a key resource in the subscribed subjects, please ensure payment is made early to ensure they can start using Edrolo immediately to kickstart their studies.

Payments can be made online through your child's Edrolo account from **15th November 2023** onwards. Step-by-step instructions on how to pay can be found <u>here</u>.

If payment has not been received by or prior to **December 1st**, your child will be blocked from accessing all of their Edrolo courses until the balance has been paid in full (no later than March 12, 2024). **Please ensure payment is made by this date, as your child will have homework and classwork to complete on Edrolo through Term 4 and the summer break.** As soon as account payment has been made, access to all courses will be restored. Please see below for instructions on how your child can activate their Edrolo account in order to access the Payment Portal to complete payment.

## How do I activate my child's account?

If your child accessed Edrolo in 2023, their account will be active and you can log in with them as normal to pay through the Payment Portal as per Step 6 below. If your child is new to Edrolo, please follow the instructions below first:

- 1. Go to:<u>www.edrolo.com.au/activate/rkc-hwt</u>
- 2. Enter your child's surname and check that it recognises their correct first name
- 3. Enter your child's school email address and choose a secure password that they will remember
- 4. Click 'Let me in'
- 5. Edrolo will send a confirmation email to the email address you used above head to this email and click the activation link.
- 6. Once you have signed into your account, click on the "**Pay now**" button in the top right-hand corner of your screen and follow the prompts.

Didn't receive the confirmation email? Double-check your spam/junk folder. If not there, please head back to the link in step one and try again (you may have mistyped your email address).

If you have an account but can't recall your password, simply head to our <u>reset password page</u>. If you're still having trouble, Edrolo's School Support Team is standing by ready to assist! Send an email to <u>help@edrolo.com.au</u> or give us a call on 1300 EDROLO (1300 337 656).